



# COMPUTER SUPPORT SPECIALIST

**▶▶▶▶** CERTIFICATE  
29 CREDITS

The Computer Support Specialist Certificate program emphasizes the essential computer technologies for businesses and industries. It equips students with the skills to assist customers and users in resolving hardware and software problems.

Graduates will possess knowledge in network operating systems, PC connectivity, network resources, network utilities, and network administration.

## CAREER OPPORTUNITIES

- Help Desk Support Technician
- Customer Support Technician
- Technical Support Specialist

## KEY COURSES

- Local Area Networks
- Windows Enterprise Desktop Operating Systems
- Visual Basic Programming
- Hardware Components
- Windows Server Management



### WE ARE ACCREDITED.

Penn Highlands is accredited by the Middle States Commission on Higher Education. This means you will receive the same quality of education as major four-year institutions in our area.



### WE ARE FAMILY.

Our supportive staff and faculty are here for you. We are available to listen, offer advice, and provide support to help you succeed. With an 18:1 student-to-faculty ratio, the hands-on support you will receive feels like family.



**DISCOVER MORE ABOUT THIS PROGRAM.**

