# **PROGRAM MAP**

# CERTIFICATE IN COMPUTER SUPPORT SPECIALIST

A student's placement on this program map is contingent upon meeting prerequisite or other academic requirements.

#### **SEMESTER 1**

CIT 100   Microcomputer Applications	
CIT 132   Local Area Networks	
CIT 166 Visual Basic Programming	
CIT 173   Windows Enterprise Desktop Operating Syster	ns
COM 101   Public Speaking	
SEMESTER TOTAL CREDITS: 16	

## **SEMESTER 2**

CIT 165   Hardware Components	
CIT 196   Database Management	
CIT 222   Linux Operating System	
CIT 226   Windows Server Management	
SEMESTER TOTAL CREDITS: 13	

## **TOTAL CREDITS COMPLETED: 29**



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#### **IMPORTANT NOTES:**

CREDITS

CREDITS

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Students should seek an appointment with an academic advisor to determine the courses that properly meet each individual's academic goals and to discuss any and all transfer options.

Graduates will have an understanding of network operating systems, PC connectivity, network resources, network utilities, and network administration. Students will cover aspects of the Microsoft Certified Desktop Support Technician (MCDST) and CompTIA Linux+, Net+, and A+ certifications.

## **Registration Contact Information:**

Contact the Registrar's Office for additional information at registrar@pennhighlands.edu or 814.262.6439.





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